



FUNDACIÓN COMUNIDAD VALENCIANA  
REGIÓN EUROPEA

Rue de La Loi, 227  
1040 Bruselas  
Tel. +32 2 282 41  
60  
Fax: +32 2 282 41

## PROJECT

<b>Call for Proposals</b>	<b>Lifelong Learning Programme (Leonardo da Vinci programme) - DG EAC/31/08</b>
<b>Deadline for receipt of proposals</b>	<b>February 27 2009, 17:00 hrs Luxembourg local time.</b>
<b>Proposal Name</b>	<b>IMMCOME: Online-Offline multichannel platform for the integration to multicultural immigration.</b>
<b>Project abstract</b>	<p>Nowadays Immigration is an important part in our interconnect world, and for some non government organizations like Local Immigrant Associations, whose daily work requires its staff to interact with immigration collectives in trouble, unfamiliarity with the wide range of different cultural behaviors to which they must face, is a real barrier to efficient and fluent support. Barriers like language, and religion or cultural behaviors must be taken into account when Association's staff give support to these groups.</p> <p>On the other hand, immigrants need to learn about the culture of the host country, such as language, and also on all legal and administrative aspects associated with their stay.</p> <p>The proposal is focused on an online-offline multichannel training platform for association's staff that will help them in multicultural immigrant attention, thanks to the use of PC or mobile devices like PDA, allowing contents wherever they are; and also has the aim of providing online courses to immigrants on topics before shown, using the infrastructure set by the Association for this purpose.</p> <p>Contents such as practical guidelines including most usual phrases in foreigner languages, or action protocols for several common situations are considered, facilitating staff the acquisition of communication skills for that particular groups.</p> <p>IMCOME will be the acronym of that project in reference to the platform power for helping in the attention and integration to immigrants.</p> <p>The platform will allow download of contents to offline terminals like PDAs or other mobiles to allow Association's staff to have access to the last and more updated platform information. In this sense, the social agents &amp; personnel of the associations will be assisted in their work even in the case when they are on the move, working in immigrant attention at the street or wherever it is needed.</p> <p>Otherwise, the platform will be feed with a powerful Authoring tool, allowing fast Scorm based courses generation with multimedia (audio, video and text) pills of knowledge, in a tested, dynamic and simple way.</p>



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	<p>In future evolutions of that project, although the first application of that platform will be Immigrant Associations integrated in regions with high percentage of immigrants, it may be possible the transferring of that technology towards other sectors like Medical Attention (Urgent Medical Care Services or Hospital Urgencies) or Social Attention to indigents.</p> <p>We intend to involve some European Immigrant Associations, and pedagogical assessors, considering at least 5 countries, to have the more real as possible testing places where checking out the final prototype, as well as for having validated contents of the courses generated.</p>
<b>Indicative Budget</b>	TOTAL: 490.000 €
<b>Proposal Coordinator</b>	ITACA Association
<b>Duration</b>	24 MONTHS
<b>Partners profiles</b>	<p>Immigrant Associations:</p> <ul style="list-style-type: none"><li>- Providing contents (multicultural practices, administrative issues, other...)</li><li>- Testing &amp; pilots</li></ul> <p>Others:</p> <ul style="list-style-type: none"><li>- Validation of courses generated (pedagogical assessors).</li><li>- Mobile Providers that facilitate testing devices...</li></ul>
<b>Contact</b>	<p>Susana Sola, Fundación Comunidad Valenciana – Región Europea; <a href="mailto:sola_sus@gva.es">sola_sus@gva.es</a></p> <p>Fernando Aparicio, Asociación ITACA; <a href="mailto:gerencia@itaca.upv.es">gerencia@itaca.upv.es</a></p>